



National **MCH** Workforce
Development Center
Advancing Health Transformation

Whole System Mapping

The needs assessment team has collected feedback from a wide array of stakeholders via surveys, listening sessions, community forums, interviews, etc. Based on the information, a list of needs has been identified. The team recently attended a training and was introduced to a new tool, Whole System Mapping. The team will use the tool at an upcoming stakeholder meeting to identify existing resources to address the identified needs and brainstorm potential areas of collaboration to address the needs.

Using the Tool

Prior to the stakeholder meeting, the needs assessment team:

- Creates an electronic survey that includes key questions from the [Whole System Map tool](#).
- Send the electronic survey to key stakeholders.
- Summarizes the results of the survey prior to the meeting.
- The day of the meeting, the needs assessment team:
 - Provides an overview of the identified needs and discusses the results of the Whole System Map survey.
 - Breaks stakeholders into small groups to further discuss the Whole System survey results. Small groups are asked to discuss the following key topics:
 - How might we adapt the current resources and services to meet the identified needs?
 - How might we collaborate across stakeholder groups to meet the identified needs?
 - What resources/services are missing that could help meet the identified needs?
 - What stakeholders are missing that can collaborate to address the identified needs?
 - Assembles the small groups to discuss key points and discuss next steps.

Using the Information to Inform NEXT STEPS in the Needs Assessment Process

To ensure the information is used to inform the needs assessment process, the team spends time identifying next steps. The following next steps are identified:

- Summarize ideas generated from the stakeholder meeting.
- Share a summary with stakeholder for feedback and additions.
- Plan another “touch” with stakeholders (via email survey, phone or in person) to prioritize the suggested resources/services/ideas for meeting the identified needs.
- Identify ways to use the information to select priorities for the upcoming 5 Year Action Plan.
- Debrief the process and identify ways to adapt the session for upcoming meetings.